

Information systems for students

www.donau-uni.ac.at/en/university/service



The information systems of the University for Continuing Education Krems are ready to support your part-time studies. In the following brochure these systems are briefly introduced. Please find more descriptions in detail and instructions by clicking the links.

These systems are available:

Information platform for students

- UWKonline

Learning management system

- Moodle

EDP Services

- WLAN (eduroam)
- Email
- Password change

Library account

- University Library
- European Documentation Center



If you have
any questions,
please contact the
Tech Support
tech.support@donau-uni.ac.at

Information platform for students

UWKonline

UWKonline is the study administration software of the University for Continuing Education Krems. At the beginning of your studies, you will receive a **PIN code** sent by email from the Service Center for Students (SCS), to activate your personal access.

After your login into UWKonline, your **business card** will appear. Here, you can access all relevant services and information concerning your studies. The **UWKonline password** is valid for the entire network services (WLAN, email or NetStorage) of the University for Continuing Education Krems.

After the account was activated, you will automatically be assigned a personal **email address** (firstname.lastname@edu.donau-uni.ac.at). All study-related information will be sent to this email address. You can set up a forwarding to another email address.

You can activate your account under the following link: www.donau-uni.ac.at/uwkonline

If you have any questions, please contact the Service Center for Students: scs@donau-uni.ac.at | + 43 (0)2732 893-6000
Opening hours: Monday to Thursday from 8:00-16:00 | Friday from 8:00-14:00

Login **UWKonline**: online.donau-uni.ac.at

Learning management system

Moodle

Moodle is the university-wide learning management system of the University for Continuing Education Krems. Here you will find (digital) **learning resources** for the preparation and follow-up of attendance units (e.g., scripts, slide sets, study texts) as well as material for self-study (e.g., learning videos, self-learning quizzes, animations). All relevant course dates (attendance times, deadlines, ...) are listed in the **Moodle calendar**.

Furthermore, Moodle serves as a **communication platform**. Discussion forums provide you with information from instructors and the course administration, and you can exchange ideas with other students.

Moodle is also used as a **platform for taking exams**. They are held via Moodle, and you can submit various assignments (e.g., seminar papers, summaries, etc.) and receive feedback directly via the platform.

You will receive the access data from your course instructor!

Changes to the Moodle password do not affect the other systems of the University for Continuing Education Krems, as Moodle runs independently.

If you have any questions, please contact: tech.support@donau-uni.ac.at

Login **Moodle**: moodle.donau-uni.ac.at

EDP Services

The service institution EDV of the University for Continuing Education Krems offers central IT services for students. In case any technical problems occur, a contact person is ready to help.

If you have any questions, please contact: tech.support@donau-uni.ac.at

WLAN (eduroam)

At the University for Continuing Education Krems every seminar room is equipped with WLAN (Wireless LAN) you can access. Furthermore, **WLAN** is available in the library and in many public areas.

eduroam (Education Roaming) is an international project that enables users to access the WLAN infrastructure of numerous domestic and foreign educational institutions using the access data of their home network.

Find more **information on eduroam** here: www.donau-uni.ac.at/eduroam

Email

The email address assigned to you is usually **firstname.lastname@edu.donau-uni.ac.at**. A storage space of 100 MB is available for you. The mail data can be read by standard mail programs (SMTP, Pop3/IMAP) or any web browser.

Find **information about your email** here: www.donau-uni.ac.at/student-mail

Login **email**: mail.donau-uni.ac.at

Password change

The same login data is applicable for the EDP services WLAN, NetStorage, email and UWKonline. If you decide to change the password, the new password applies to all these services except for Moodle (being an independent system).

The password can only be changed in UWKonline!

Find the **information needed on how to change your password** here: www.donau-uni.ac.at/student-pw-change

If you have any questions, please contact: tech.support@donau-uni.ac.at

Library account

The publicly accessible university library of the University for Continuing Education Krems is at your disposal, whenever you need to do some research work. The collection focus is directed on the study and teaching programs at the Campus Krems and the stock is regularly expanded.

University Library

At the beginning of your studies, a **library account** is automatically installed for you to manage your borrowings. By activating the **PIN code** in the UWKonline portal, a library account is created for you. This allows you to manage borrowings and search electronic resources remotely.

Apart from the classic search in the book holdings on-campus and the search in the electronic resources, it is possible to obtain specialized literature by using an **resource order** or article order.

For instructions and information on **library accounts, research and databases**, visit:

www.donau-uni.ac.at/en/university/service/library/manuals

For the **search platforms**, visit:

www.donau-uni.ac.at/en/university/service/library

If you have any questions, please contact: bibliothek@donau-uni.ac.at | +43 (0)2732 893-2240

Opening hours: Monday from 9:00–13:30 | Tuesday to Friday from 9:00–19:00 | Saturday from 10:00–14:00

European Documentation Center

The European Documentation Center (EDC) is your contact point for information on EU integration, law and policy and relevant EU documents, which aims to facilitate your (online) access to **EU publications and documents**.

The collected print stock of the EDC can be searched via the **search platform** of the University Library. The EDC assist you with online research in European databases. For this purpose, the EDC has compiled a **Research Guide** (in German) for selected information sources of the European Union and the Council of Europe.

For more information about **EDC Krems**, visit: www.donau-uni.ac.at/edc

If you have any questions, please contact: edz@donau-uni.ac.at

Opening hours: Monday from 9:00–13:30 | Tuesday to Friday from 9:00–19:00 | Saturday from 10:00–14:00



The University for Continuing Education Krems specializes in part-time academic continuing education. As a public university for continuing education, it works with its expertise in research and teaching to overcome societal challenges and tailors its study programs to address them. The master programs and short programs cover ten fields of study and meet the specific requirements of working professionals. With 8,000 students coming from 85 countries, the University for Continuing Education Krems combines its many years of experience in university-based continuing education with innovation to provide outstanding quality in research and teaching at an international level. The University holds the AQ Austria quality seal. Situated 60 km from Vienna in the alluring world heritage region Wachau, Campus Krems is a highly attractive location.

University for
Continuing
Education Krems

